

'Traces' of activities





Market structureConstant changes

#### <u>Exampel</u>.

Balance sheet data and key ratios: level, change and trend.

(ex. investments, profit, financial structure, etc.)

Situation and changes: parent company, subsidiaries, bransches, foreign ownership, etc.

Special events: merger, changed business, new parent company, etc.

Company cars: fleet size, change, new cars

Board: changed members, mean age, accountants, ...



#### PARs company database



In total 43 potentail key ratios, trends, measures of change, events, etc.

6,0% 5,0% Prediction 4,0% Model: 3,0% change of firm 2,0% of accountants 1,0% 0,0% 2 3 5

1

Andel

4

Example Using key ratios in the prediction model

# **PARs prediction models**



# **PARs prediction models**

To evaluate the model we classify all companies, customers and non-customers ...



prognosis

rognosis

# **PARs prediction models**

... and 12 months later we measure the actual outcome in terms of increased revenue, proportion of new customers, etc.



# Evaluation: Prediction model concerning customers changing to a full service firm of accountants

FÖRDELNING AV ANTAL FÖRETAG SOM BYTER TILL STÖRRE BYRÅ UNDER KOMMANDE ÅR EXKLUSIVE DE FALL DÄR DEN MINDRE BYRÅN UPPHÖR/KÖPS UPP



#### Prediction model for buying behaviour





Services

Capital intensive

#### Prediction model for buying behaviour





Services

Capital intensive



#### PAR / Bisnode database



And many more tables!



The purpose is to predict expected customer behaviour by a model using external company data (trends, key ratios, ...)

Hitrate = p(customer) = 
$$\frac{e^z}{1+e^z}$$

where:

$$z = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \beta_3 x_3 + \ldots + \beta_k x_k$$

- $x_1, \dots x_k$  company variables (trends, key ratios, ...) we would like to use to explain expected customer behaviour
- $\beta_1, \dots \beta_k$  Model parameters to be estimated by analysing customer data + external company data

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How could we use key ratios measuring:

- •Growt
- •Profit

When we know that they are related to company size, line of business, etc.?

We have to relate the individual companies key ratios to "mean values" in groups representing varoius types of companies.

There is not one single model ( $z = \beta_0 + \beta_1 x_1 + \beta_2 x_2 + \beta_3 x_3 + ... + \beta_k x_k$ ) working for all companies



We estimate several model for combinations of:

- •Company size
- •Line of business
- •Company age



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We estimate several model for combinations of:

- •Company size
- •Line of business
- Company age

In total 192 models describing various types of companies

Line of business

Exampel: midsize companies in a line of business representing "medium capital intensity" and having 4 years or more of activity

